



Training Class Assistant Volunteer Role

Purpose:

The Training Class Assistant (TCA) role is designed to offer our volunteers a chance to learn about training theory in a classroom setting. This role does not require prior training knowledge, but is ideal for training enthusiasts looking to explore training as a career OR individuals gathering hours for a training certification (ex. CPDT-KA or similar).

Location:

Oakland Adoption Center located at 8323 Baldwin Street, OR Dublin Adoption Center located at 4651 Gleason Drive. Parking is available on-site at both locations.

Requirements & Qualifications:

At least 16 years old, if under 18 years old must have written consent of parent or guardian

Time Commitment:

- Classes are either 4 weeks or 6 weeks in length. We ask our TCAs to commit to a two-hour weekly shift for all the consecutive weeks of whichever class they choose.
- Classes are currently offered on weekend days or weekday evenings.

Key Responsibilities:

- Help with setup/breakdown/sanitation/equipment prep
- Assist with training exercises during classes

Volunteer Expectations:

Volunteers are expected to be on time for shifts. Volunteers are expected to be courteous and polite to our clients. We hope our TCAs will be ambassadors for our brand and help to convey the enthusiasm we have for helping our clients better understand and communicate with their dogs. If a TCA is not sure how to answer a client question, they will refer the client to their trainer mentor. If a TCA ever has a question about techniques, methodologies, how to approach clients on certain topics, or how to address specific behaviors, we encourage them to speak with their trainer or a member of the Behavior and Training Staff directly.

What if I want more training or experience before applying?

- Check out our [Clicker Training 101 webinar](#), or any of our other webinars on dog behavior
- Consider taking a group or private training class with East Bay SPCA
- Email training@eastbayspca.org for more specific resources!