

Frequently Asked Questions (FAQ)

Livermore Police Department & East Bay SPCA Partnership

1. What is the new partnership between the Livermore Police Department and East Bay SPCA?

Beginning July 1, 2025, Livermore Police Department and East Bay SPCA will partner to provide compassionate care and shelter for stray and abandoned animals found within the City of Livermore.

2. What animals will East Bay SPCA be caring for under this agreement?

Stray dogs and underage, ill, or injured cats found within the City of Livermore will be cared for by East Bay SPCA. East Bay SPCA supports the [National Animal Care and Control's position statement on management of community cats](#).

3. Where will these animals be taken?

Animals will be cared for at East Bay SPCA's full-service, modern facility located in Dublin, California, during the stray holding period.

4. What services will East Bay SPCA provide for these animals?

East Bay SPCA will provide high-quality veterinary care, exercise, and enrichment, with a focus on reunification with families or placement into loving homes.

5. Who do I contact if I find a stray animal in Livermore?

Call the non-emergency dispatch line at (925) 371-4987 for animal pick-up or to receive instructions for stray animal drop off. You may also bring stray dogs and underage, ill, or injured cats directly to East Bay SPCA's Dublin shelter during business hours.

6. What are the hours and location for East Bay SPCA's Dublin facility?

The shelter is located at 4651 Gleason Drive in Dublin. Open to the public Wednesday through Sunday, 11 a.m. – 5 p.m. Staff will be available 7 days a week to care for animals.

7. What additional services does East Bay SPCA offer the community?

- **Pet Owner Support Services:** Free community pantry with pet food and supplies, financial assistance for veterinary care, low or no-cost spay/neuter, temporary crisis boarding, behavioral support, and owner surrender evaluations.
- **Youth Education Programs:** Day camps, experiential learning, volunteering, and teen leadership programs for ages 6–17. Scholarships available.

- **Community Education Workshops:** Private and group training for dogs, free Behavior & Training helpline, bilingual training guides, virtual cat training, webinars, humane education presentations, and safety workshops. Scholarships available.
- **Emergency Preparedness:** Equipped to support temporary sheltering or rescue deployment during disasters as an American Red Cross partner, at the request of local jurisdictions.
- **Volunteer and Foster Programs:** Opportunities to walk, care for, or foster animals — including weekend field trips, day hikes, and sleepovers.
- **Modern Shelter Facility:** Features indoor/outdoor kennels, natural lighting, state-of-the-art ventilation, on-site veterinary care, and quarantine spaces.

8. Does East Bay SPCA handle owner surrenders?

Yes. East Bay SPCA provides [resources](#) to help people keep their pets, but when that is not an option, it evaluates and accepts animals surrendered by their owners. Owner surrenders are by [appointment only](#).

9. Do adoptions through East Bay SPCA include dog licensing?

Adoptions completed through East Bay SPCA to Livermore residents will include dog licensing beginning July 1, 2025.

10. Where can I find more information?

Visit eastbayspca.org for shelter and program information.

Visit police.livermoreca.gov for more information on the Livermore Police Department.