



SUMMER 2020

# ANIMAL FRIENDS



## **INSIDE:**

### **COVID-19 UPDATES**

How we're continuing to support the human-animal bond during the pandemic  
*Pages 3-4*

### **LASER THERAPY**

We've added this advanced technology to help our shelter animals and clients at our full-service vet clinic  
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## MESSAGE FROM PRESIDENT AND CEO ALLISON LINDQUIST

**THANK YOU** to all of you who have supported the East Bay SPCA over the past few months as we have continued to navigate our way through the ongoing COVID-19 global pandemic and the countless ways it has affected all of our lives.

Despite closing our shelter doors to the public on March 17, we have remained highly active and have actually found new and innovative ways to continue supporting local animals and our community during these especially challenging times.

Our full-service veterinary clinic has remained open and has adopted curbside check-in for appointments and other contact-free ways for clients to safely ensure high quality care for their pets by phone or online. Despite the challenges of operating during a pandemic, our clinic staff achieved renewal of our accreditation from the American Animal Hospital Association (AAHA) in April to continue our status as one of only 12% of all animal hospitals in the U.S. and Canada with this distinction.

We continue to conduct dog and cat adoptions by appointment through our “matchmaking” system where our staff match an adoptable animal’s individual traits with an adoption applicant’s family, home and lifestyle information. We salute our many foster volunteers who continue to provide caring and stimulating environments for hundreds of animals in their private homes.

You may have seen or heard of our weekly free Pet Food Pantry distributions held on Fridays at our Oakland Spay/Neuter Surgery Center. We are proud to be providing pet guardians and their beloved companion animals with free cat and dog food during this time of great need through our contactless drive-through system. If you would like to donate pet food, the preferred safest way to do so is through our online Amazon Wishlist at [eastbayspca.org/wishlist](http://eastbayspca.org/wishlist).

With the approval of summer camps as an allowed group activity, we are conducting our youth Animal Camps from June through August at our shelters in Oakland and Dublin for a maximum of 12 campers per session. For more information or to register please visit [eastbayspca.org/summercamp](http://eastbayspca.org/summercamp).

I especially want to thank those of you who generously supported us on May 5, Giving Tuesday Now, on which we raised more than \$43,000 in addition to the generous matching gift of \$20,000 provided by Central Garden & Pet.

The continued operation and accomplishments of the East Bay SPCA would not be possible without our exceptionally dedicated staff, many of whom have worked continuously, both onsite and remotely, during this pandemic. I invite you to read more about happy outcomes and testimonials from those who have benefited from our services during this challenging time on pages 3-4.

Thank you for helping us continue to serve animals and people who need our help now more than ever before.

With appreciation,

**ALLISON C. LINDQUIST**  
President and CEO  
East Bay SPCA



Allison with Marble.

### BOARD OF DIRECTORS

- Mark Cratsenburg** *Board Chair*
- Marilyn Leahy** *Vice Chair*
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- Karalyn Aronow**  
*Vice President of Operations*
- Kristen Beitzel**  
*Vice President of Medical Services*
- Barbara Dryg**  
*Vice President of Finance*
- Kimberly Low**  
*Vice President of Development*

### LOCATIONS

- Oakland Adoption Center and Theodore B. Travers Family Veterinary Clinic**  
8323 Baldwin Street  
Oakland, CA 94621  
(510) 569-0702
- Oakland Spay & Neuter Surgery Center**  
410 Hegenberger Road  
Oakland, CA 94621  
(510) 639-7387
- Dublin Adoption Center and Spay and Neuter Surgery Center**  
4651 Gleason Drive  
Dublin, CA 94568  
(925) 479-9670

### OUR MISSION

**THE EAST BAY SPCA** is committed to the welfare of cats and dogs in the communities we serve. We strive to eliminate animal cruelty, neglect and overpopulation by providing programs and education that support people and companion animals.

VISIT US ONLINE AT  
[eastbayspca.org](http://eastbayspca.org)

FOLLOW US ON FACEBOOK  
[@eastbayspca](https://www.facebook.com/eastbayspca)

The East Bay SPCA is a 501(c)(3) nonprofit organization.  
Federal Tax ID # 94-1322202



# LOST, AND FOUND!

## MICROCHIPPING AWARENESS MONTH

June is National "Microchip Your Pet Month" and we recently facilitated some shining examples of how pet microchip information can be crucial to reuniting lost pets with their families.

Shortly after Shelter in Place began, a client brought a stray dog they had found in to our Theodore B. Travers Family Veterinary Clinic to examine an apparent leg injury. When our team went to exam the dog, they discovered he had a registered microchip.

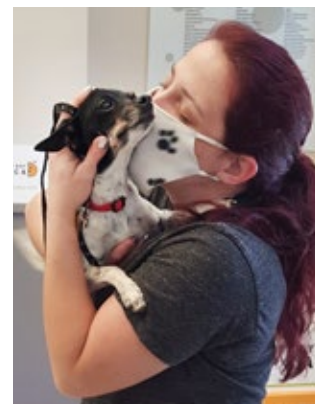
Our team called Tania, the contact associated with the microchip. She was both shocked and excited to hear her dog, Buddy, was in our care! He had been missing since July of 2019 and she had imagined the worst after not being able to find him for so long and feared she would never see him again. Tania quickly came to redeem him and when she called "Buddy!", both dog and owner were joyfully reunited.



Tania the day she was reunited with Buddy.

"We had Buddy for seven years, so when he went missing we were heartbroken. We thought we would never see him again. My family and I are very thankful to the East Bay SPCA for reuniting us with him!" says Tania.

Not long after that, a good Samaritan found a little black and white Chihuahua and brought him to our Oakland location. This little dog also had a registered microchip and was named Bailey. We contacted Bailey's owner, Tami, who was relieved and thrilled to have her dog back.



Bailey reunited with Tami.

While microchips do not replace a collar and ID tags, they can make all the difference when it comes to finding and retrieving your pet(s) should they become lost or stolen. According to the American Veterinary Medical Association, microchipped dogs are more than twice as likely to be reunited with their families and microchipped cats are more than 20 times more likely to be reunited with their families.

These stories remind us of the importance of not only microchipping pets but also making sure the contact information associated with the microchip is up to date. If you find a stray animal, remember that animal shelters and veterinary offices are resources for the community that can help determine if an animal has a registered microchip and possibly an owner who is looking for them.

Helping reunite pets and their owners is just one of the many essential services the East Bay SPCA has been able to continue providing during Shelter in Place.

All pets adopted from our Adoption Centers are microchipped before going home.

We offer affordable microchips at our Theodore B. Travers Family Veterinary Clinic in Oakland.

**Find out more at**  
**[eastbayspca.org/microchip](http://eastbayspca.org/microchip)**.

# WE'RE HERE FOR YOU

## A SILVER LINING DURING COVID-19

The world is certainly at a different place than just a few months ago before COVID-19 made a global impact on our everyday lives. The East Bay SPCA has and will remain a vital resource for people and animals in our community. Despite the numerous challenges created by the pandemic, we've managed to develop innovative and creative ways to save and enrich the lives of animals and people in need in our local community during these unprecedented times.

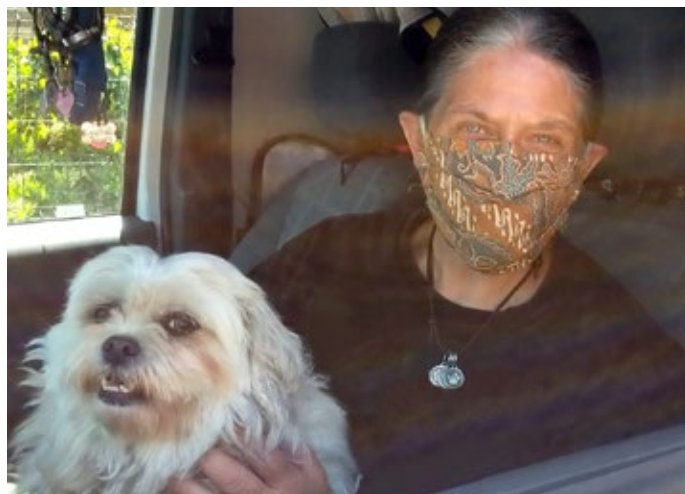
Immediately after Shelter in Place orders were announced, our foster team jumped into action to place over 100 shelter dogs and cats in foster homes in just two weeks. The fostering experience proved to be mutually beneficial for both the animals and people who were confined to their homes.

Adriane, foster mom to special needs puppy Chelsea, reports, "In this stressful time Chelsea's moments of puppy zoomies make me smile and laugh several times a day. I don't know how much tougher this time would be without her. Watching her blossom outside of the shelter, to earn her affection, and build her confidence is a wonderful experience."

While traditional adoptions were temporarily suspended, our team continued to find shelter cats and dogs homes through a modified adoption process to ensure the safety of staff, adopters, and shelter animals. A virtual matchmaking adoption process was launched where our staff match an adoptable animal's individual traits with an adoption applicant's family, home and lifestyle information. We're thrilled to share updates from these happy families below.

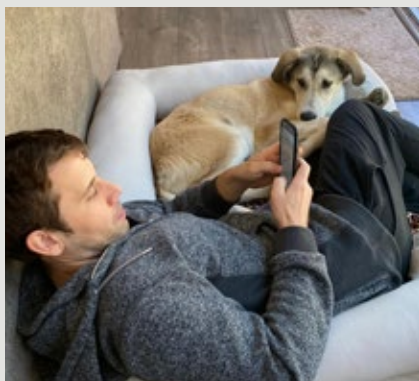
To support the increasing number of pet guardians who have been financially impacted by the pandemic, we converted our monthly free Pet Food Pantry distribution to a weekly drive-through. Thanks to generous contributions from Hill's Pet Nutrition, Pet Food Express and numerous individual donors, we have been able to keep weekly pantries running to help people like Ingrid and her dog Charlie.

"As a photographer, COVID-19 has wiped out my business. I am really struggling but this will help me feed my animals for a few weeks. It's wonderful that the East Bay SPCA is providing this for people in need," says Ingrid.

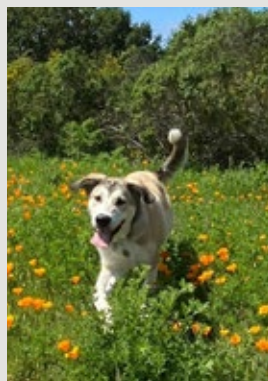


Ingrid and her dog Charlie at the weekly drive-through Pet Food Pantry.

## RECENT ADOPTION UPDATES DURING SHELTER IN PLACE



"Holly could not have come at a better time for us. I work late hours at a local hospital while my girlfriend works from home, so having Holly around to keep her company while I'm away in the evening has really helped mitigate a lot of stress."



"We initially planned on just fostering Milo, but decided to adopt him when we saw what a wonderful fit he was in our home. He enjoys sitting on sunny windowsills, snuggling and joining us on the couch for movies and video games. Milo is the best thing that could have possibly happened to our family during this time."



Our full-service Theodore B. Travers Family Veterinary Clinic remained open with proper safety protocols and extended hours to Saturdays as an essential service for animals who required prescriptions or were in discomfort, like Emma, who needed emergency surgery.

"When our cat Emma required emergency surgery, we were grateful to be recommended to the East Bay SPCA, who was able to perform the surgery at a cost we could afford. We do not have pet insurance so an emergency surgery would have been quite an expense during this time when we need to be extra careful with our finances."

"Emma is now at home and happy. We're so thankful for everyone at the East Bay SPCA for taking such good care of her," says Emma's owner Sandy Juarez-Wallach.

To support people with pets at home who wish to use their time to get a start on dog training, we converted our typical in-person dog training classes to online versions. Virtual classes include video submission to ensure clients continue to receive individual feedback and tips as if they were in the classroom.

"I looked forward to Skill Builders every week. Having never done a dog training class before, I don't know what I might have missed by having it online—but it's hard to imagine! The lessons of how to BE with my dog will stick with me for a long time", says Amy Leibowitz, who has since signed up for Level 2 Connection Boosters.

We have been a vital resource for the East Bay for nearly 150 years and are committed to being here for you well into the future. We can't wait to see what else we can do together, even in the most challenging times.

## NUMBERS DURING SHELTER IN PLACE\*

159 adoptions

284 cats and dogs to foster homes

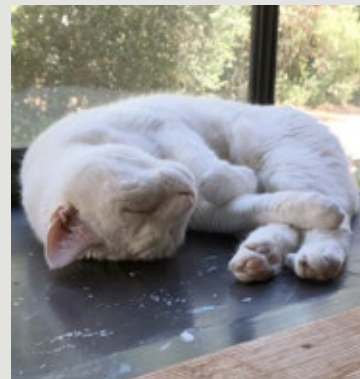
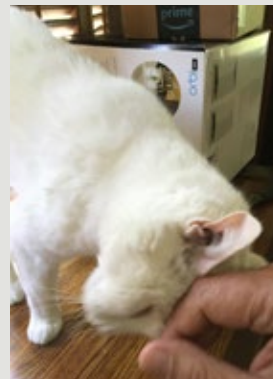
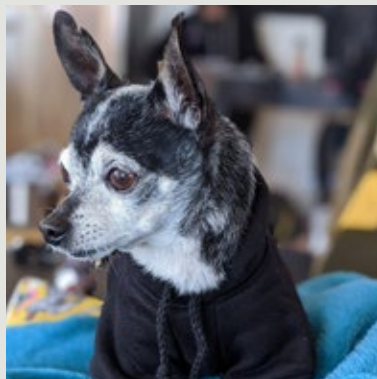
13,028 pounds of free pet food given out at weekly Pet Food Pantries

976 households supported through our Pet Food Pantry

1,524 vet clinic appointments

286 surgeries performed

\*as of June 5



"Disco truly brightens every moment of our days. He's so playful (especially for an older guy!) and he loves smelling blooming flowers on long walks or hikes. Whoever said you can't teach an old dog new tricks never met Disco—he's already learned to dance! I can't thank the East Bay SPCA enough for uniting us with our newest family member, especially now."

"My previous cat, Salsa, passed away around Easter. I've always had older cats because they are fun, mellow companions. The way the East Bay SPCA described Shadow reminded me a lot of Salsa. After I brought her home, she adapted very quickly. She now has her favorite windows and moves between them with the sun."



# FROM TINY CHIHUAHUAS TO GREAT DANES

## LASER THERAPY BENEFITS PETS BIG AND SMALL

Laser therapy has become more common in veterinary practices as a noninvasive, affordable way to expedite and support recovery from injuries and help alleviate common ailments in senior animals. Thanks to generous funding from The William R. Duck Foundation as well as individual donors, we have acquired a handheld laser device to treat our vet clinic clients and shelter animals.

“The more tools we have in our arsenal to improve healing and ease pain, the happier our patients are. Our laser is a non-invasive tool to help our shelter animals and clinic patients with everything from arthritis to broken bones and post-operative treatments,” says Dr. Gwen Gadd, East Bay SPCA staff veterinarian.

After only a few months of use, the laser has already become invaluable to many Theodore B. Travers Family Veterinary Clinic clients and shelter animals. Perseus, an eight-year old Great Dane suffering from arthritis, and his brother Bodie, a seven-year-old pit bull who has been experiencing pain, have been coming once a week for laser treatments.

“Bodie loved his laser treatments. It was like getting a massage! He was super relaxed coming out of the clinic and seemed more comfortable in his body. I am happy to say that Perseus can still go on short walks with us. We have continued treatment during Shelter in Place. Thank you East Bay SPCA Veterinary Clinic and all of your wonderful, caring staff!” reports Caroline Frierman, Perseus's mom.

East Bay SPCA alumnus, Suds, had jaw surgery before adoption and laser treatment was recommended post adoption. “Suds received six laser treatments to speed up his recovery after surgery and is doing well. Since we adopted him in April, he’s gotten close to the whole family and loves to hang out with our son while he’s homeschooling,” says his owner Ledio.

During laser treatments, safety is our top priority. All animals and people in the exam room during treatment are provided with essential eye protection. We have goggles in a range of different sizes, to ensure all animals from the tiniest to largest furry friends are protected.



Perseus with his mom, Caroline Frierman (left), while receiving laser treatment from our VP of Medical Services, Kristen Beitzel.

### Laser therapy benefits

- Produces faster healing
- Reduces swelling
- Relieves pain

### Helps treat many common injuries and conditions including

- Acute pain and post-surgical pain
- Various infections
- Burns
- Fractures, sprains and strains
- Arthritis



Veterinary clinic staff member Edgar Gutierrez with Suds during his laser treatment.



Veterinary clinic staff members Leonne Chung (left) and Deborah Nork with Rocky, a patient being treated for arthritis with our laser.

Visit [eastbayspca.org/veterinary-clinic](http://eastbayspca.org/veterinary-clinic) to learn more about the benefits of laser therapy.

## LASER THERAPY HELPING SHELTER ANIMALS

Laser therapy recently helped two very different shelter dogs, a tiny four-pound Chihuahua named Adorabelle and a giant 100+-pound Great Dane mix named Robo. Adorabelle suffered from luxating patellas which prevented her from walking normally and required surgery to help her mobility. Robo needed surgery to fix his ACL and stabilize his ligaments.

After their surgeries, both Adorabelle and Robo recovered faster with the help of laser therapy at our shelter and will now live much more comfortable lives.

We're thrilled to report that Adorabelle has since been adopted and is doing great in her new home! At the time of press, Robo was looking for his forever home.



Adorabelle receiving laser treatment (left) and the day she was adopted.



Robo during laser treatment therapy with our medical support team.

## NEW DATE AND NOW ONLINE! Sunday, August 16



### Growl Meow & Wine Online



Join us for exciting auction items, dog and cat appearances and more!

## SUMMER ANIMAL CAMP



- **Weekly sessions 6/1 - 8/7**
- **Sessions in Dublin & Oakland**
- **For kids entering grades 1 - 8**

Learn more and sign up at  
[eastbayspca.org/summercamp](http://eastbayspca.org/summercamp).

We are taking the utmost care to provide a safe environment for all participants and following all government guidelines.

### ONLINE DOG TRAINING CLASSES

#### CALM, COOL & COLLECTED

For dogs who are reactive towards other dogs or people

**Saturdays 6/13 - 7/25 | 4:00 - 5:00 PM**

#### PUPPY STARS

For puppy socialization and training

**Saturdays 6/21 - 7/26 | 10:00 - 11:00 AM**

#### SKILL BUILDERS

Basic manners and skills

**Fridays 6/19 - 7/24 | 6:00 - 7:00 PM**

#### SKILL BUILDERS

Basic manners and skills

**Sundays 6/21 - 7/26 | 10:00 - 11:00 AM**

### FOSTER PROGRAM UPDATES

Thank you to so many of you who have expressed interest in helping the East Bay SPCA by fostering a shelter dog or cat.

At this time, we are able to provide care for all the animals in our shelters. If you would like to be notified of future foster volunteer opportunities, please fill out our application at [eastbayspca.org/foster](http://eastbayspca.org/foster).

Our team is training new foster families virtually at this time.

Find all the latest updates and information about our activities, programs and services on our website at [eastbayspca.org](http://eastbayspca.org).